

[ENGLISH TRANSLATION FOR INFORMATION PURPOSES ONLY]

SUPPLIER CERTIFICATION, ISGLOBAL

ISGLOBAL Supplier, product and/or service evaluation and certification procedures.

1. SCOPE

This procedure applies to all of ISGlobal's suppliers who provide materials, equipment or services.

The Purchasing Department must verify that the product they are requesting meets the Entity's purchasing requirements, thus confirming and taking full responsibility that such a product or service is the most suitable for the Entity.

2. CERTIFICATION MANAGERS

Purchasing managers: Evaluate, prepare and update the supplier's first certification. Annual tracking of certified suppliers.

Every person and department pertaining to ISGlobal may freely recommend new suppliers they deem appropriate.

Management: In charge of approving the present procedure.

3. CERTIFICATION LEVELS

ISGlobal must establish four levels of certification for its suppliers:

P.01 Based on their direct impact on the business, volume or criticality of the purchase.

P.02 Based on the purchasing history at the beginning of this procedure. These shall be directly certified as soon as this procedure is entered and they shall be subject to annual reviews.

P.03 Those that arise from the collaboration with our sponsors or through an exchange of services with other entities (UB, HClínic, PSMar, UPF, Generalitat de Catalunya, Gobierno de España, Fundación Ramón Areces).

P.04 For all recently certified suppliers that do not meet any of the previously stated requirements (general certification).

4. CERTIFICATION PROCESS

The supplier must fill in and sign ISGlobal's Supplier Certification Questionnaire and provide any additional or specific information that ISGlobal deems appropriate for the first and annual periodic evaluations by means of the processes and resources set out by ISGlobal (see addendum I).

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The supplier must be qualified as “eligible” in the first evaluation process as well as throughout the duration of his contractual relationship with ISGlobal.

Each certification level may have its own distinctive features and all of these levels shall be based on the general document (Supplier Certification Questionnaire). Suppliers that are certified at levels P.02 and P.03 shall be directly approved and they are exempted from completing the first questionnaire, although they do have to go through the annual evaluation process.

The Purchasing manager and, in his absence, the company’s Management shall review the questionnaire and the additional information and qualify the evaluation as: “Eligible”/“Certified”/“Ineligible”.

The “eligible” supplier enters the validation period, and once his first three purchasing orders are submitted without any incidents, the supplier shall become a “Certified supplier”.

An “ineligible supplier” is one who has either failed the certification questionnaire, or one who has breached this procedure during his first three jobs, or one who caused incidents that give grounds for a “permanent ban of the supplier”.

5. PERIODIC EVALUATION OF THE SUPPLIER

Each year, ISGlobal shall review all of its suppliers. This review shall be based on the purchasing volume during the most recent year as well as the number of recorded incidents. The Purchasing Department as well as the persons in charge of receiving goods and tracking services shall qualify each delivery/service using the “correct”/“incident” mentions.

The Purchasing managers shall be responsible for reviewing and evaluating the present periodic evaluation by comparing market prices and by entering the following qualifications: “eligible”/“corrective actions”/“ineligible”.

Corrective actions are measures which aim is to better the relationship/workability/service and potential small incidents that may arise with the supplier. They shall be brought to the supplier’s attention and they may be discussed jointly in order to strengthen the existing relationship. They shall be written out and signed as part of the agreement between both parties.

The Purchasing manager shall provide Management with an annual report for this review of certified suppliers.