

## Quality Policy

The management of ISGlobal is committed to the achievement of the highest quality standards by:

- Establishing and maintaining a Quality Management System that covers both the research and support services domains.
- Complying with institutional policies and procedures.
- Maintaining the highest scientific and ethical standards in research as established in the CERCA Code of Conduct, Severo Ochoa Programme, the Parc de Recerca Biomèdica de Barcelona (PRBB) Code of Scientific Practices adopted by ISGlobal, and the national and international statements on research integrity.
- Complying with applicable legal and regulatory requirements and best practices in the conduct of research involving human subjects, including but not limited to:
  - Good Clinical Practices (GCP) as defined by the World Health Organization (WHO) and International Conference of Harmonization (ICH),
  - National and international legislation governing the conduct of clinical trials and clinical investigations,
  - Quality systems based on ISO 9001:2025 standard,
  - National and international legislation governing the use and handling of human biological samples and legislation for the protection of personal data.
- Complying with specific legal requirements and best practices applicable to each of the support structures based on GxP.
- Continuing to offer high quality education and training for future researchers.
- Promoting the transfer of research results for the benefit of the organization and the society.
- Attracting and retaining the best talent, embracing diversity and supporting competency development.
- Periodic external assessment of the organization and incorporation of the feedback received.
- Fostering a culture of quality and engagement among ISGlobal staff.
- A commitment to continual improvement by establishing measurable performance and quality objectives at all functional levels.
- Ensuring the provision of the resources (both material and human) necessary for the achievement of these principles.
- Understanding quality as a process of continuous improvement.

Approved by the WEOK on the 03<sup>th</sup> September 2025